

TERMS OF BUSINESS

PAYMENT OF ACCOUNT

By signing the arrangement form, you are accepting our estimated list of charges. You agree that you are responsible for paying us the full price of the goods or services when such payment falls due, before, and irrespective of the receipt of any sums due from any third party, including but not limited to any Government contribution.

All bespoke orders including oversize /personalised coffins/urns/jewellery etc and order of service etc must be paid for in advance as well as the minimum deposit of the funeral, or such service will not go ahead

In the case of repatriation full payment is required at the time of booking the funeral.

Refunds to clients of cheques involving DWP payments will incur a £25.00 administrative charge. You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms. Please inform us of any funeral plan/insurance policy at time of arrangement.

In the event of a dispute over these terms, or their interpretation, then the jurisdiction of the English Courts shall be final and binding.

FOR ATTENDED FUNERALS

A minimum deposit of £1,000 or all third-party fees plus all bespoke orders (whichever is greater) is required at booking of the funeral. Full and final payment is required within one (1) day before the date of the funeral unless other arrangements have been agreed to in writing.

FOR DIRECT FUNERALS

Full and final payment is required within three (3) working days of your instruction for us to proceed.

CANCELLING AN ORDER FOR SERVICES. FOR ATTENDED FUNERALS

The client has the right to cancel this contract if they so wish within the cooling-off period of seven (7) days from instruction.

FOR DIRECT FUNERALS

The client has the right to cancel this contract if they so wish within the cooling-off period of three (3) days from instruction. You acknowledge that if the services are fully performed within the cancellation period, you will lose the right to change your mind and cancel the services under the Consumer Contracts Regulations 2013. If you cancel after we have started the services, but before the services are completed, you must pay us for the services provided until you tell us that you have changed your mind. To exercise your right to cancel, you must inform us of your decision to cancel by a clear statement (e.g., a letter sent by post or email).

ULTIMATE OWNER

N J Newbury DIP. APT RIPH APT DIP. BASC.

BUSINESS OR MATERIAL FINANCIAL INTERESTS

We have no business or material financial interests in any price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

CHARITABLE DONATIONS, CONTRIBUTIONS OR GRATUITIES

We make no form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to us.

CREMATION FEES AND CHARGES

SURFLEET, SPALDING September 2020 – 2021

Fees indicated for cremation are inclusive of use of chapel, waiting area, etc., provision of recorded music (Obitus System), certificate of cremation, supply of a Bio-Box and all attendances after the coffin is placed on the catafalque by the Funeral Director.

Booking are at 1-hour intervals allowing 45 minutes for each funeral service.

Cremation Fees

Adult (18 years and over – (45 Minute Slot)	-	£795.00
Young Person (13 years to 17 Years – (45 Minute Slot)	-	£320.00
Still born, infant or child up to 12 years – (45 Minute Slot)-		No Charge
Additional 45 Minute slot (If available)	-	£200.00
Use of Chapel for burial service (45 minute slot)	-	£200.00
Cremation of Body Parts	-	£ 95.00

Double funerals (2 coffins) are charged at 2 x cremation fee and a double time slot will be allocated.

BOSTON

CREMATION AND CHAPEL FEES	£
Cremation Fee – Adult (18+ years)	780.00
Cremation Fee - Child 6 - 17 years	97.00
Cremation Fee – from Stillborn Child up to 5 years	28.00
Direct Cremation. No funeral service or mourners. 8.30am or 4.30pm (cremation next day) only. Includes 2 pallbearers (wheeled)	545.00
Cremation Fee – Individual Non-viable foetus or body part resulting from post mortem	18.00
Cremation fee – Batch cremation of pre-12-week fetuses (per batch not exceeding 20)	47.00
* Double funerals (i.e. 2 coffins) are charged at 2 x cremation fee, and a double time slot allocated if available.	

GRANTHAM

Price Information - Effective from October 4th 2021

Full Adult Cremation Fee (60 minute total slot length)	£999
Reduced Fee Cremation Service (9:30am service only - 60 minute total slot length)	£830
Saturday Service	£1499
Sunday Service	£1998

The above cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation.
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (please contact the Crematorium for details of our available options).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- Alternatively, we will look after the ashes for an indefinite period without charge.

Direct Cremation Fee - Unattended (no service)*	£499
Direct Cremation Fee - Attended	£675

* Direct Cremation is an unattended service at 8.15am or 8.20am with no mourners present. Direct Cremation Attended allows a small number of mourners to be present. The Funeral Director will be required to deliver the coffin to the catafalque with sufficient bearers.

PETERBOROUGH

CREMATORIUM FEES EFFECTIVE FROM 2nd January 2021

CREMATION SERVICE – ADULT (Monday to Friday)	£
Direct Cremation – No Chapel Service (early morning)	477.00
30 Minute Service (early): Monday to Friday from 9.00am to 10.00am	750.00
1 Hour Service (early): Monday to Friday from 9.00am to 10.00am	885.00
30 Minute Service: Monday to Friday from 10.30am to 4.00pm	907.00
1 Hour Service : Monday to Friday from 10.30am to 4.00pm	1041.00
Environmental Surcharge (applies to all adult cremations)	95.00

CREMATION SERVICE – ADULT (Weekends)	£
Saturday 1 Hour Service: from 9.00am to 12.00pm (subject to availability)	1587.00
Sunday/Bank Holiday 1 Hour Service: from 9.00am to 12.00pm (subject to availability)	2041.00
Environmental Surcharge (applies to all adult cremations)	95.00